MOON HOME MEDIA

Getting started, and finding something to enjoy

Moon Home Media is a private home library. **Books and Games** open on private pages that ask for a code sent to your email, and they work first. **Movies, TV shows and music** play through Plex, which you set up second. This page walks you through both, in that order.

WHAT	WHERE	YOU SIGN IN WITH	READY
Books	The book library	An emailed code	As soon as I add your email
Games	The games page	An emailed code	As soon as I add your email
Movies, TV shows, Music	Plex (app or app.plex.tv)	Your Plex account	After you accept my Plex invite

HOW IT WORKS

1. **I add your email.** I will text you when it is done. Books and Games work right away; nothing else has to happen first.
2. **I send you a Plex invite** to the same email address, for movies, TV and music. You accept it whenever you are ready.

> **Please use the same email address everywhere:** the one I invited. The Books and Games sign-in only recognizes that address, and Plex needs it to match the invite.

STEP 1: BOOKS AND GAMES (THE EMAILED CODE)

1. Wait for my text saying you have been added. After that, open the website and click *Books* or *Games*, or click a book or game.
2. A sign-in screen asks for your email. Type **the email address I invited**.
3. Open your email. You will get a message with a **6-digit code**. It usually arrives within a minute; check spam or promotions folders if it doesn't.
4. Type the code into the sign-in screen. You're in. You will stay signed in on that device for about a month, then it will ask for a new code.

Good to know: the sign-in screen says a code was sent even when the email isn't on my list. That is a privacy feature. If no code ever arrives after a few minutes and a spam check, your email probably isn't added yet or was typed differently, so contact me (see the end of this page).

Tips for games

- Plug in a USB or Bluetooth controller and press any button, or use the keyboard (arrow keys, Z / X, Enter).
- Click the game screen once so the sound can start.
- Your saved games stay in the same browser on the same device.

STEP 2: SET UP PLEX (MOVIES, TV, MUSIC)

1. **Look for the invite.** I will send it after I add you, and Plex will email you that a server has been shared with you. Click *Accept*. (Check your spam folder if you don't see it.)
2. **Make a free Plex account** at plex.tv if you don't have one. Use the same email address the invite was sent to.
3. **Get the Plex app.** It is free for phones, tablets, smart TVs, Roku, Fire TV, Apple TV and game consoles. You can also use a web browser at app.plex.tv.
4. **Sign in and find the library.** Open Plex, sign in, and look in the left menu (or the Libraries area) for the server I shared. You will see Movies, TV Shows and Music.
5. **Shortcut:** on the Moon Home Media website, click any poster to see its details, then press *Play in Plex* to open it straight in Plex.

Your Plex account does not affect Books and Games. You can use those before you finish Plex, and finishing Plex does not change them.

FINDING SOMETHING TO ENJOY

The website is built to help you decide what to watch, read or play, even when nobody knows what they are in the mood for.

What's New

The *See everything new* link on the home page opens What's New: everything added in the last few months, newest first. Past issues of the newsletter are kept in the newsletter archive linked from there.

Search

Press the magnifying glass at the top of any page (or press ***/*** on a keyboard). Start typing a title, an actor's or author's name, a genre or a year. Results appear as you type, across movies, TV shows, books and music. Use the arrow keys and Enter, or just tap a result.

Poster pop-ups: look before you leave

Click or tap any poster and a pop-up opens with the summary, rating, run time, genres and more. **You never lose your place:** close the pop-up (the X, the Esc key, or tapping outside it) and you are right where you were in the list. The arrows on each side step to the next or previous title in the list you were browsing. Choose *Play in Plex* or *Open in Calibre* when you have decided, or *Full page* for a page of its own with more titles like it.

Collections

The *Collections* button on the home page and in the menu gathers the library into themed groups: such as by decade and genre, seasonal picks and hand-picked lists. Pick a group, open a collection, and filter or sort it. Recently Added is always first.

Featured and Tonight's Pick

The home page shows a **Featured** title and a few collections to start from. If you cannot choose, open **Tonight's Pick** from the Fun page: say what kind of mood you are in, how much time you have and what you like, and it suggests something to match. *Help me choose* on the Featured card does the same.

In Theaters

On the Movies page, switch to the *In Theaters* tab to see what is playing now and what is coming soon. Tap a movie for its poster, rating, run time, cast and overview, and press *Watch trailer* to play it right there. *Find showtimes* searches for local times (enter your ZIP code once; it is saved only in your own browser), and *More on TMDB* opens the movie's full page on The Movie Database.

Trailers

Many titles in the library have a *Watch trailer* button on their pop-up or page. The video only loads when you press the button, and it plays from YouTube.

Fun page

- **Daily Challenge:** one new question every day made from our own movies, shows and books. Your results stay on your own device.
- **Moon by the Numbers:** fun facts and charts about the whole collection, such as how many hours of movies we own and which shows have the most episodes.
- **Games:** the **Moon Originals** puzzle games (such as Moon Cross, Moon Ladder and Moon Hive) and the other games are on the Games page, which uses the same emailed code as Books.

QUESTIONS AND FIXES

I never got the Plex invite.
Check spam. Make sure it was sent to the email your Plex account uses. If it still isn't there, ask me to send it again.

I didn't get the code for Books or Games.
Wait two minutes, check spam, and make sure you typed the same email I invited. Then contact me.

How do I find something to watch?
Use search at the top of any page, browse Collections, or try Tonight's Pick on the Fun page.

A trailer won't play.
Trailers come from YouTube, so they need a working internet connection and may be blocked by some ad blockers or work networks. Try another browser or device.

I want to use a different email.
Tell me. I will add the new one, and the old one can be removed.

Plex says the server is unavailable.
My server may be restarting or offline. Try again in a little while.

Video is choppy.
In Plex, open the video's settings and lower the quality, or try a wired or stronger connection.

Can I watch away from home?
Yes. Plex works anywhere you have internet.

Can I share my access?
Please don't. Access is set up for each person I invite. If someone else would like in, ask me.

NEED HELP?

Email support@moonhomemedia.com. If you have my phone number, you are welcome to text me instead; it is in the message I sent you.